



WITHOUT PREJUDICE

**APPLICATION FOR WATER ASSIST
MR AND MRS JACKSON 34 ROBERTS ROAD JOONDALUP WA 6004
ACCOUNT NO - 90056789**

Dear Sir/ Madam

I write on behalf of Mr and Mrs Jackson who are clients of the City of Joondalup Financial Counselling Service.

Mr and Mrs Jackson are currently supporting four young dependants aged 8, 5, 3 and 13 months old. Following the birth of their last child Mrs Jackson has been unable to return to her former position as a registered nurse due to the needs of her young family and the lack of viable childcare alternatives. Mrs Jackson is in receipt of Centrelink Family Assistance but unfortunately unable to be eligible for any concessions. Mr and Mrs Jackson's eldest child has recently contracted a serious long-term illness requiring constant medical supervision and expensive medications. Mr Jackson continues to be employed with Collins Engineering full time and earning a reasonable income.

Consequently, through being required to move to a single income family this has put considerable financial strain on Mr and Mrs Jackson's ability to maintain everyday living expenditure. Mr and Mrs Jackson are currently in substantial arrears on their home mortgage with Westpac Bank and two credit cards for which was utilized to cover living expenses.

Currently Mr and Mrs Jackson are experiencing genuine financial hardship and are seeking to negotiate with Westpac Bank and the two other creditors to offer repayment arrangements that are sustainable on their single income.

As you are aware Mr and Mrs Jackson have current historical debt with the Water Corporation and have previously been unable to manage required repayment arrangements.

Mr and Mrs Jackson would like to request your assistance to be approved for the Water Assist. Mr and Mrs Jackson would like to offer on this scheme \$50/fortnight with a review of this repayment amount in three months to ensure they are financially managing. Please see enclosed financial income and expenditure statement for your review.

If you require further information on this request please contact me on (08) 94004213.

I thank you for your consideration of this matter and await your reply.

Yours sincerely

ROBERT EVANS
Financial Counsellor